

ROLLING BALL SCULPTURES

Avid Creations
PO Box 267
Unley, South Australia, 5061
e: david@rollingballsculpture.com.au
p: 0400 747 438

Rolling Ball Sculpture - Care Instructions

Wall Mounted Sculptures

- When attaching the sculpture to the wall, please ensure that you use adequate fixings for your wall type.
- Ensure that the sculpture is being attached to a flat surface, and that it is plumb and level. If it is not level marbles will fall off of the sculpture. To ensure the sculpture is level, check using a spirit level across the top two support bars.
- Attach the two plugs to the bottom of the motor (there is a red dot next to one of the pins and a corresponding dot on one of the plugs. These need to be fitted correctly so that the polarity is correct. Prior to turning on the sculpture the ensure there are **no marbles on the sculpture**. The helical lift must be turning so that marbles will be fed up the lift (not downwards). If the helical lift is turning the wrong way, switch the two plugs around. If marbles are fed into the sculpture and the lift is turning the wrong way, it may damage the sculpture significantly. This is NOT covered by warranty.

Desktop Sculptures

- Ensure that the sculpture is placed on a flat/level surface. If it is not level, marbles will fall off of the tracks.

Desktop and Wall Mounted Sculptures

- If your sculpture is fitted with a tipping arm, ensure that a marble has been placed as the counter weight.
- Check and ensure that you have balls on track in the places that they need to be. Some sculptures work without the balls on track in place, others must have the balls on track in place otherwise the marbles will come off of the track.
- Do not use any mechanical means to bend the track. ie pliers.
- Please remember that the sculpture is fragile. Do not allow users to push or lean on the tracks or frame as this may result in welds breaking, or tracks bending, thus making the sculpture inoperative. It is very difficult to fix sculptures which have been damaged in this way. If any welds are broken in this manner, the sculpture is not covered by warranty. It will

be the owners responsibility to pay for any shipping costs incurred and additional powder coating charges should it need to be fixed.

- The sculptures can be cleaned with a damp cloth and/or mild detergent. Dry thoroughly before use.
- **Do not** use chemicals or lubricants on the sculpture **at all**.

Frequently Asked Questions

The marbles get stuck or stop on the track. What should I do?

Please check to ensure that your sculpture is always on a level surface. The track must remain in the same position as when you purchase your sculptures. If accidental bending of the track occurs, some slight bending to correct may be attempted. Harsh bending of the track can result in the painted finish of the track breaking or chipping. If you are hesitant about correcting the track please [contact us](#).

The sculpture is dirty how do I clean it?

Clean with a damp cloth and/or mild detergent. Avoid using harsh chemicals as this could cause damage to the painted surface. Dry thoroughly before use.

I've lost the colourful marbles. Can I purchase replacement marbles?

Yes. Please contact me via the website for availability and pricing should you wish to place an order.

Can I use other marbles?

Some other marbles may work on your sculpture, however the marbles for your sculpture have been individually measured and weighed to suit. Please [contact us](#) to place an order for replacement marbles.

Can I change the colour of the track?

Unfortunately once the powder-coated track has been applied we are unable to change the colour.

Please feel free to contact us on 0400 747 438 to discuss your sculpture further.

David Morrell

Avid Creations

Phone: 0400 747 438

www.rollingballsculpture.com.au